

**ADVANCED SUBSIDIARY GCE
GENERAL STUDIES**

2964

The Social Domain 1

INSERT

FRIDAY 18 JANUARY 2008

Morning

Time: 1 hour 15 minutes



INSTRUCTIONS TO CANDIDATES

- This insert is for use with Question 2.

This document consists of **2** printed pages.

General Opinion Polls Ltd

You recently visited hospital and we would like to read your views on the experience. We would be very grateful if you would take a few minutes to answer these questions. Please return your completed form in the envelope provided. No stamp is needed.

1. Name	2. Age
3. Address	4. Sex
5. Do you use the local hospital regularly? Yes/No	
6. For what purpose did you visit the hospital?	
7. How did you get to the hospital? Car/bus/cycle/walk	
8. What problems did you encounter?	
9. On a scale of 1 to 10 how would you rate your visit to the hospital? 1 2 3 4 5 6 7 8 9 10	
10. Hospitals are measured for their efficiency according to the time patients have to wait for an appointment. How long did you have to wait for your appointment? Not at all 15 mins. 30 mins. 45 mins. 1 hour 2 hours	
11. How were you treated by the doctors, nurses and administrative staff?	
12. Describe your experience during triage.	

Thank you for completing this opinion poll.

Permission to reproduce items where third-party owned material protected by copyright is included has been sought and cleared where possible. Every reasonable effort has been made by the publisher (OCR) to trace copyright holders, but if any items requiring clearance have unwittingly been included, the publisher will be pleased to make amends at the earliest possible opportunity.

OCR is part of the Cambridge Assessment Group. Cambridge Assessment is the brand name of University of Cambridge Local Examinations Syndicate (UCLES), which is itself a department of the University of Cambridge.