

**OXFORD CAMBRIDGE AND RSA EXAMINATIONS
ADVANCED SUBSIDIARY GCE**

F701

FRENCH

Speaking

ROLE PLAY C

1 December 2009 – 10 January 2010

SUITABLE FOR VISUALLY IMPAIRED CANDIDATES

**This Candidate's Sheet is to be handed to the candidate
20 minutes in advance.**

READ INFORMATION OVERLEAF

INFORMATION FOR CANDIDATES

- **You should use the time available to study the instructions overleaf. You may make notes on this sheet, which you should take into the examination room with you.**
- **When the test begins you will be asked:**
 - (i) to carry out the task described overleaf**
 - (ii) to discuss with the examiner the sub-topic which you have prepared. The topic must refer to France or a French-speaking country.**
- **You may not use a dictionary.**

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ROLE PLAY C – CANDIDATE’S SHEET

NOTE TO THE CANDIDATE: You should begin by asking the two questions. The task can then be completed in the order you prefer. You should base your replies on the English text, but sometimes you will need to use your imagination and initiative to react to the examiner’s comments and questions.

LA SITUATION

Vous êtes représentant(e) de commerce pour une société qui vend des articles de toilette. Vous essayez de vendre vos produits à des hôtels en Belgique.

LA TÂCHE

Un jour vous discutez de vos produits avec le / la gérant(e) d’un nouvel hôtel à Bruxelles (l’examineur / l’examinatrice).

D’ABORD IL FAUT VOUS RENSEIGNER SUR :

- 1 LE NOMBRE DE CHAMBRES**
- 2 LA DATE À LAQUELLE ILS VONT OUVRIR L’HÔTEL**

Vous pensez que vos produits seraient idéals pour cet hôtel. À l'aide du dépliant, vous donnerez des détails sur :

- **les clients typiques d'Emporium Amenities**
- **les modifications récentes**
- **la livraison**
- **la gamme 'Westlake'**
- **la gamme 'Emporium'**
- **la façon d'obtenir plus de renseignements**

Au cours de la conversation vous discuterez aussi :

- **des raisons pour lesquelles il est important d'offrir un bon service dans le commerce**
- **des raisons pour lesquelles on aime rester dans un hôtel**



**Specialists in
toiletries**

We pride ourselves on our customer service and responsiveness to our customers' needs. Our customers include hotels, residential homes and individuals.

Our products focus on quality while keeping an eye on the costs. You can be sure that we will listen to you if you have any suggestions: we have already modified our products in various ways from pack sizes to colouring, as well as adding new items at the request of customers.

We know that speed of delivery is important: you can place that last minute order with confidence.

**Emporium
Premium Range**

The Emporium Range is our premium product line, symbolising quality and style.

**Westlake
Essentials Range**

The Westlake Essentials range offers great value while still providing quality for your guests.

We deliver our products anywhere in the world.

For next day delivery, order by 12 midday.

Contact us:

Tel: 0871 7890532

Email: sales@emporiumamenities.com

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