Write your name here Surname	Other nam	nes
Edexcel GCE	Centre Number	Candidate Number
English L		
Advanced Subsidi Unit 1: Language	•	
Thursday 27 May 2010 – Time: 2 hours 15 minut		Paper Reference 6EN01/01
You must have: Source Booklet (enclosed)		Total Marks

Instructions

- Use **black** ink or ball-point pen.
- **Fill in the boxes** at the top of this page with your name, centre number and candidate number.
- Answer **all** questions.
- Answer the questions in the spaces provided
 - there may be more space than you need.

Information

- The total mark for this paper is 100.
- The marks for **each** question are shown in brackets
 - use this as a guide as to how much time to spend on each question.
- Quality of written communication will be taken into account in the marking of your answers. Quality of written communication includes clarity of expression, the structure and presentation of ideas and grammar, punctuation and spelling.

Advice

- Read each question carefully before you start to answer it.
- Keep an eye on the time.
- Try to answer every question.
- Check your answers if you have time at the end.

N37481A ©2010 Edexcel Limited. 1/1/1/1/1/





SECTION A: LANGUAGE AND CONTEXT

Read the data provided on pages 2-5 of the Source Booklet and answer the following questions.

1 The transcripts are of a variety of service interactions recorded in 2008.

In your response, you must refer to these transcripts.

For example:

Extract: **hiya** [No. 3]

- (i) Describe the underlined language features using **two** linguistic terms.
 - 1. informal greeting
 - 2. possibly a blend formed from hi + you /haɪjə /
- (ii) Identify **one** more example of this type of language use from the data provided in the Source Booklet.

hello [No. 1]

For each of the extracts given:

- (i) Describe the underlined language features using **two** linguistic terms.
- (ii) Identify another example of the underlined feature from the data provided in the Source Booklet.
- (a) Extract: **could you /kod3ə/ get** into that one for me [No. 1]

(1)			
			(2)

1

(ii)

(1)

(;)	// no l'm alright [No. 5].	
(i)		(2)
(ii)		(1)
		(1)
(c) Extract: no problem love [No.	13].	
(i)		(0)
		(2)
(::)		
(ii)		(1)
(d) Extract: can I have the Rownt	rees pick and mix [No. 9].	
(i)		(2)
(ii)		(1)
		(1)

(e) Extract: I'm just <u>over here</u> [No. 8].	
(i)	(2)
2	
(ii)	(1)
	(Total for Question 1 = 15 marks)

2	Explain the contextual factors that influence the use of language in service	
	interactions.	(AO3 = 10)
	In your response, you must refer to the data provided on pages 2–5 of the So Booklet.	ource

(Te	otal for Question 2 = 10 marks)

Group A (large retail chains) and Group B (small traders).	(AO2 = 5, AO3 = 5)
n volk response you must refer to Crowns A and Dan 22222	
n your response, you must refer to Groups A and B on pages 2- Booklet.	-4 of the Source

(Total for Question 3 = 10 marks)
(Iotal Ioi Question 5 = 10 Marks)

4	Read the four	transcripts in	Group C on p	page 5 of the S	Source Bookle	et.	
	Rank the exch the most frien	anges accord dly exchange	ing to the app , and 4 is the	oarent degree least friendly.	of personal ı	rapport, when	re 1 is
		Exchange	10	11	12	13	
		Rank					
	Explain your o	lecision by ide	entifying sign	ificant langua	ge features fr	om any two	of
	these texts.					(AO2 = 5, A	03 = 10)

(Total for Question 4 = 15 marks)

SECTION B: PRESENTING SELF

Read the two Texts A and B on pages 6–7 of the Source Booklet and answer the following question.

nd B presents himself or herself.	(AO1 = 10, AO2 = 15, AO3 = 25)
In your response, you should include reference to any relevant theories and research.	

	(Total for Question 5 = 50 marks)
	Comment described to manner
	OTAL EOD SECTION D - FO MADUS
1'	OTAL FOR SECTION B = 50 MARKS
	TOTAL FOR DARFR 400 MARKS
	TOTAL FOR PAPER = 100 MARKS



Unit 6EN01/1 focuses on the Assessment Objectives AO1, AO2 and AO3 listed below:

Asses	sment Objectives	AO %
AO1	Select and apply a range of linguistic methods, to communicate relevant knowledge using appropriate terminology and coherent, accurate written expression	25
AO2	Demonstrate critical understanding of a range of concepts and issues related to the construction and analysis of meanings in spoken and written language, using knowledge of linguistic approaches	25
AO3	Analyse and evaluate the influence of contextual factors on the production and reception of spoken and written language, showing knowledge of the key constituents of language	50



