Centre No.					Pape	r Refer	ence			Surname	Initial(s)
Candidate No.			6	9	4	4	/	0	1	Signature	

Paper Reference(s)

## 6944/01

# **Edexcel GCE**

# **Health and Social Care**

Unit 7: Meeting Individual Needs

Friday 5 June 2009 – Afternoon

Time: 1 hour 30 minutes

Materials	required	for	examination
Nil			

Items included with question papers

Question Number	Leave Blank
1	
2	

Examiner's use only

Team Leader's use only

3

### **Instructions to Candidates**

In the boxes above, write your centre number, candidate number, your surname, initial(s) and signature. The paper reference is shown above.

Check that you have the correct question paper.

Answer ALL the questions. Write your answers in the spaces provided in this question paper. Do not use pencil. Use blue or black ink.

#### **Information for Candidates**

The marks for individual questions and the parts of questions are shown in round brackets: e.g. (2). There are 3 questions in this question paper. The total mark for this paper is 90. There are 16 pages in this question paper. Any blank pages are indicated.

## **Advice to Candidates**

You are reminded of the importance of clear English and careful presentation in your answers.

Turn over

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#### Answer ALL questions in the spaces provided.

1. Read the following case study.

Sarah is 10 years of age and lives in the Ashbrook Children's Home. She has been living there for the past 12 months and although she has settled into the home she misses family life. Sarah has no contact with her mother or wider family.

The home promotes the concept of normalisation by attempting to ensure as normal a life as possible for the children in its care. Consequently, when children such as Sarah are admitted to the home, they are assessed fully to ensure that all their needs will be taken into account. Each child is also assigned a key worker who will monitor his or her progress and report on any issues which may be affecting his or her health and well-being.

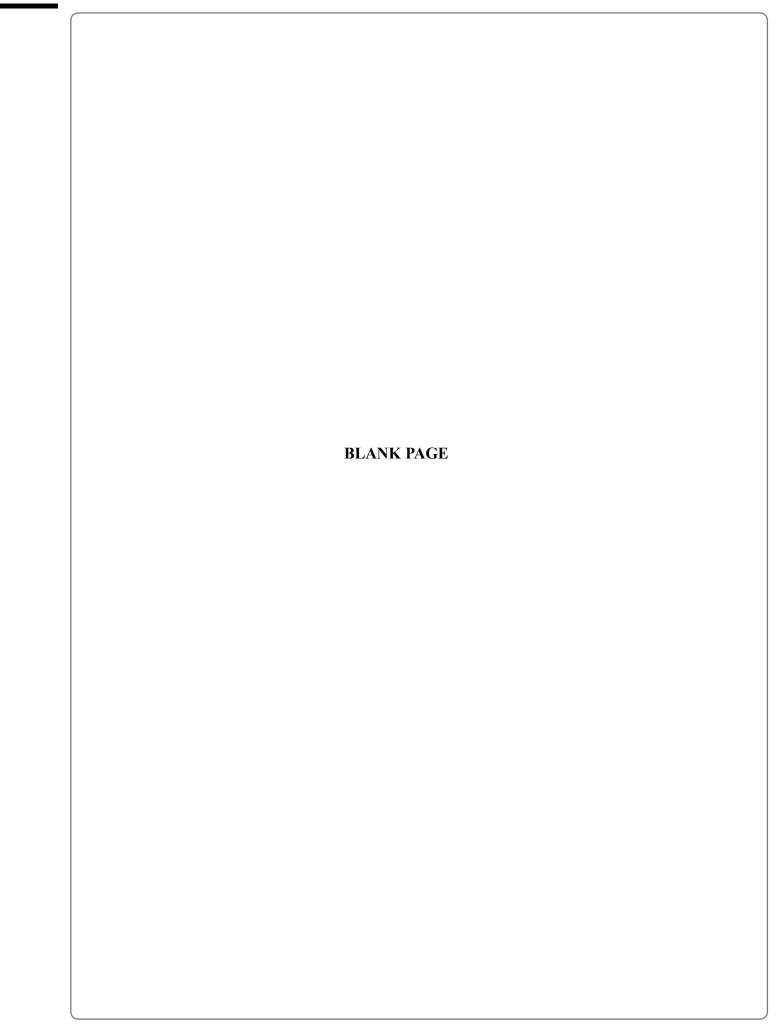
Define what is meant by the term <b>normalisation</b> .
(2)
(2)
Identify <b>four</b> areas Ashbrook Children's Home might consider when assessing Sarah's needs.
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promotes the concept of working in partnership with service users, their families and other professionals.
Discuss the importance of working in partnership when providing care services.
(8)

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	(Total 30 marks)





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2.

Louise has been the manager of Ashbrook Children's Home for three years. When she took over as manager she found that policies and practices were not being fully implemented by the staff in the home. Over the past three years she has devised different staff training and development sessions which have been designed to promote care values and good practice. The staff now meet regularly for team meetings and in a recent inspection the home was praised for its positive culture.

,	Define what is meant by the term <b>organisational culture</b> .
	Explain why effective team building is important for good care practice.

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2	

	, <b></b> .
	(8

The General Social Care Council provides direction on the standards of care for social care organisations.
Assess the role such agencies play in promoting good care practice.
(10)



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3.

One of the staff training and development sessions which Louise organised focused on the 1998 Human Rights Act. This act ensures that every citizen of the United Kingdom is entitled to basic rights and freedoms.

(a)	Identify <b>two</b> human rights which are protected under this legislation.
	(2
	One method of redress open to service users is to use the organisational complaints policy.
	Explain the importance of this policy in promoting service users' rights.
	(4)

Identify and explain	n two effects this cou	ld have on health a	nd well-being.	
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Examine the importance of acknowledging service users' rights when providing care
services.
(10)
(Total 30 marks)
TOTAL FOR PAPER: 90 MARKS



